

B.A.M. BULLETIN.

Chanukah...

A Menorah will be erected next to the Bird bath in the garden, just up from the Estate Office.



November 2018

A candle will be lit each Night at 5.00pm (on Friday @ 3.30pm) from Sunday 2nd December 2018 , through to Sunday 9th December 2018.

Come along to the first evening for free doughnuts, latkes and a drink.



Christmas Tree...

The Christmas tree will be on the corner of Cannon Hill & West End Lane, as usual. Switching on of The Lights will be Monday 3rd December at 4.00 pm. The Tree will stay lit until Twelfth Night.

West Hampstead Christmas Market...

Saturday 8th December 10:00am to 4:00pm on West End Green, West End Lane and Emmanuel Church - festive food, children's activities, unique jewellery, cards and gifts, local arts & crafts, face painting, magician, balloon artist and fairies. There will be mouth-watering cakes, chocolates, hot mulled wine and of course Father Christmas.

www.westhampsteadchristmasmarket.co.uk.

Also: Running on the same day is Emanuel School Christmas Fair, from 2-4pm.

Christmas Carols...

Our traditional Christmas Carol service has always been a great event. Please contact Linda / Quentin in the Estate Office on 020 7419 1112 if you can help organize. We will prepare a song sheet, mulled wine; soft drinks and mince pies, we would hope to hold this on Sunday 23rd December 2018 @ 5pm.

BAM Community...

A big thanks to the many residents, who so generously opened their doors to monsters, ghouls and ghosts on Halloween.

It was a wonderful evening enjoyed by all.

New Appointments.

We're pleased to announce the appointment of David Williams as the new resident porter.

He will share the emergency out of hours roster with Maintenance Manager, Andy Williams.

Alan Barrow has moved from the Porters department into the B.A.M. maintenance team.

Communications...

We are in the process of creating a cascade communication system so that we can contact you by email with routine messages, maintenance updates and so on.

To do this we need your current email address. If you haven't been in touch with us recently by email could you please send your name, flat number and email address to:

estateoffice@bamestate.co.uk.

Gardens...

The gardens have recovered well from an earlier dry spell and have benefitted from a rather serious professional pruning earlier in the summer. The gardeners also held an impromptu childrens' club bulb-planting session in October. We look forward to seeing the results in Spring!

We ask that the childrens' play dens, (created by our gardeners for our youngest residents), not be disturbed or 'rearranged': we would like our gardens to be equally enjoyed by all ages.

Home deliveries...

The number of home deliveries from Supermarkets in the evening is on the increase and so too is the habit of the delivery drivers propping open the block entrance doors, for their convenience, leaving them open when they leave.

Please take responsibility and check afterwards that the doors have been securely closed with the top and bottom bolts shut.

Complaints: There have been **complaints received** that residents are receiving home deliveries after 10pm - in some cases, up to 11.30pm. In consideration of neighbours, we would urge residents to restrict delivery time to no later than 10pm if possible.

Parcels delivered to the office...

The Estate Office can accept parcels during the working day only – **Monday to Friday 9.00 a.m.-5.00 p.m.**

The Estate does not have a secure area for storage of signed parcels, we remind Residents that all parcels received are done so as a courtesy. We therefore cannot accept responsibility for breakages, losses or wrong items delivered. The Office will attempt redelivery after 4pm, Mon to Fri, only. **The staff are not able to open the office for parcels, out of hours.**

Residents Business Parcels addressed to the Office will no longer be accepted, except with prior arrangement. We regret that we are unable to take delivery of large parcels or raw foods.

Major Works 2018...

This year our annual programme of cyclical major works took in the three blocks 9-16, 17-24 & 25-32 Marlborough Mansions.

We are on target to finish on time (early Nov).

Driveway...

We would remind Residents that the Driveway is continually used daily by contractors working on the BAM Estate. With that in mind, if you are using the Driveway for access to either the gardens or your storage areas, please be extra vigilant of vehicles.