

BAM BULLETIN

Frequently Asked Questions

What issues were raised at the two Financial Surgeries held in November?

There was not as high a turn out to the surgeries as we might have expected, but we hope this reflected the comments the Board has received which are much in favour of there being no increase in the level of service charges for next year.

Christmas Tree

We are putting up a Christmas tree on Cannon Hill near the driveway to the Estate Office. We hope that all residents, young and old, will enjoy it over the holidays. We will also consider expanding seasonal lights next year after taking your views.



Christmas Carols

This year we are organising Christmas Carols in the main gardens, on the lower lawn, on **Sunday 20th December at 4.00 p.m.** We will prepare a few songs and hand them to those of you joining in. It is a fun opportunity for children and adults to celebrate the beginning of the winter holidays. Soft drinks, mulled wine and mince pies will be provided. Please remember to bring along some torches or lanterns as there is not much light in the garden.



Security During the Holidays

If you are going away on holiday please –

- ❖ *Inform the Estate Office* of when you are going to be away, and leave a telephone number where you can be contacted and/or the telephone numbers of people with whom you have left keys.
- ❖ *Intruder Alarm System (IAS)* If you have one use it. If your IAS is monitored by an Alarm Receiving Centre check that your key holders list is up to date. If your IAS is “Bells Only” leave a set of Keys with the Estate Office and a code number which will set /unset your alarm.
- ❖ *Security Window Locks.* Ensure these are fitted to all windows and that they are in the locked position before you depart.
- ❖ *Door Locks.* The front door to your flat should be fitted with two approved security locks. Remember to lock both of them when you leave your flat.
- ❖ *Newspapers and Post.* Cancel paper deliveries and ask a neighbour to take in any mail or parcels left outside your flat.
- ❖ *Answer Phone.* Do not leave a message advising callers that you are away on holiday.
- ❖ *Cars.* If you are leaving your car on the street, let the Estate Office know its make and registration number and who has a set of keys.

We remind residents to re-bolt any communal doors – exits/entrances to common areas after deliveries / contractors have finished.

Comments Book

There are a number of issues that are still open for comment. This is your opportunity to let your opinions be heard. You may either e-mail: graham@bamestate.co.uk or pop into the Estate Office to add your comments to the ‘Comments’ book.

Black Entrance Doors

So far comments received are 2 to 1 in favour of black doors on Cannon Hill. As an alternative to Gloss Black we are painting the doors of 38-47 Marlborough Mansions in Black Satinwood. As we will be making a decision in the New Year, please let us know your preferences. Again, you may either e-mail: graham@bamestate.co.uk or pop into the Estate Office to add your comments to the 'Comments' book.

Wooden Flooring/ Playhouse / BBQ Area

We would also welcome your comments about 'wooden' / 'floating' floors (floating floor boards), providing a BBQ area, and purchasing a children's playhouse. You may leave your comment anonymous if you prefer.

Recycling

On the 24/11 we took our third van load of WEEE (waste electrical and electronic equipment) to the Regis Road depot for recycling. Don't forget, if you have any WEEE goods over Christmas, leave them out for collection by the porters for recycling.

Lost Property

We have collected quite a number of articles of clothing, toys, keys etc. that have been left behind in the gardens over the summer. Please call in at the Estate Office to see if your missing article has turned up there.

Toy Locker

The toy locker under Buckingham Mansions is now filled with old paddling pools etc, most of which we suspect are no longer wanted and are blocking access. Please reclaim any toys and pools from here that you still want, as the locker will be cleared out in January.

Camden School bus scheme

A school bus scheme will be introduced in January for children in private schools across Hampstead and Belsize Park. Initially there will be four routes picking up 155 children in Highgate, Golders Green, West Hampstead and Muswell Hill. If successful, the pilot scheme will be rolled out to more routes and up to 700 cars will be removed from the streets in both the morning and afternoon. For more information there is an article about the scheme in the Ham and High newspaper dated Thursday 26 November.

Holiday Office Hours

The Estate Office will be closed on Christmas Day, Bank holiday Monday, and New Years Day. On the week days between, the office will be open in the mornings only.

Looking for...

Advertise your **search** or your **availability** here free of charge. Send your Feedback and advertisements (50 words max) to communicate@bamestate.co.uk or drop it into the Estate office or call Graham Hamilton on 020 7419 1112.

Two Nannys required:

One Part Time - We are looking for a part time nanny for our 17month old daughter. We need someone for 3-4 hours daily Mon - Fri either in morning or evening starting from 07 Jan (we would be willing to consider a nanny share arrangement as well).

One Full Time (for temporary holiday cover) - Our nanny is away on holiday and we are looking for someone to provide full time cover from Mon - Fri . We need someone from 07 Jan to 06 Feb & if possible also 14 Dec to 20 Dec.

If you are interested please contact Alka Sharma on 07979757820 for details.

YOUR BOARD OF DIRECTORS SENDS SEASONS GREETINGS AND BEST WISHES FOR THE NEW YEAR TO ALL ON THE BAM ESTATE.